Summary of representations received to the advertised TRO's dated 30th March 2017

	Organisation	Proposal	Comments	WBC Response
1	Woking Taxi Association	General WITP	Note: Some of the comments refer to the planning application for the temporary control room at 5A The Broadway (private hire area) app ref 2017/0141. These comments have been removed as this a planning matter for WBC. The relocation of the taxi rank with the private hire remaining at 5a will impact on business. The position of the private hire area (5a The Broadway) close to the	This will be mitigated by providing a kerb build out in the vicinity with a pole and flag indicating the start of the taxi rank.
			The position of the proposed taxi rank requires access to the driver's side of the vehicle. For DDA access the vehicle provides wheelchair access on the opposite side of the vehicle. This will result in wheelchair users being wheeled into the carriageway to access the vehicle.	The existing position of the taxi rank to the west of the rail station already presents difficulties with the position of the wall preventing wheelchair access. The proposed layout can be considered at the stage 3 Road Safety Audit, and if deemed necessary, a further disabled bay could be considered nearby on Chertsey Road.
			The position of the Taxi rank will reduce visibility at the private hire access at 5a Broadway, which is already a problem.	The Town Centre proposals include a proposal to reduce the speed limit along Broadway from 30mph to 20mph. This reduced speed requires a lesser visibility splay, so this issue is mitigated.
			The scheme does not address the congestion created around the private hire area, as their car park is limited to 4	Alternatives are being considered.

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			vehicles.	
		General	The introduction of a one-way street will increase activity and therefore congestion. This will impact on the time and therefore the cost for their customers.	The aim of the proposals is to reduce congestion in this area of the town centre by restricting vehicular access along High Street, so activity will not be increased as assumed in this representation.
			The new position of the Taxi rank is a 100m walk from the station, and doesn't provide any weather protection for customers.	The front of the taxi rank is closer to the station than some of the bus stops. It is WBC intention to provide a new "Gate Line" onto Platform 1 at the end of the bus stops, thereby even closer to the new Taxi Rank.
				A zebra crossing is provided to assist access. The length of the taxi rank is increased in length from that which exists to allow more taxi's to wait which will reduce the waiting time.
			General comments: Taxi's should be permitted to use the town centre bus lanes.	
2	Woking Food Bank, Lighthouse 8- 10 High Street	WITP	Their operation requires unscheduled pick-up and drop-off of large quantities of food, which cannot be taken on foot, from/to a wide range of donators including schools, social workers, and churches. They are concerned that obtaining a permit is impractical.	This representation is not related to the specific TRO's advertised at this time. It is related to the future Experimental Order for restricted access on High Street which is not yet formally open for representations. In any case the proposed White List of vehicles with permitted access will address these issues.
3	Bryan Cross – Marjorie Richardson Centre	WITP	Concerned that private cars will not be allowed into the High Street during opening hours to deliver or collect. Worried that disabled access will be prevented to Woking CAB and general	As above

			disabled access will be stopped.	
4	David Maskell – Coign Church	WITP	Concerned about operation of Woking Food Bank and the requirement for food pick-up from Lighthouse and Nandos Similar concerns to ref 2 and 3 above.	As above
5	Councillor Ian Johnson	WITP	Concerned about how the Food Bank will operate. Similar concerns to ref 2 and 3 above.	As above
6	Bryan Cross	WITP	Concerned about how the Food Bank and Marjorie Richardson Centre will operate. Similar concerns to ref 2 and 3 above.	As above
7	The Lighthouse	WITP	Similar concerns to ref 2 and 3 above.	As above
8	Steve Harridge – Church Path Businesses	WITP	Restricted hours will impact on operations to the point where shops will close. Some units have over 20 suppliers (with regular changes of the vehicle used) so it will be a hopeless task to register their number plate in advance of the delivery.	As above

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